



Camping Bella Torino

CAMPING REGULATIONS VALID FROM 01/01/2025

PRELIMINARY PROVISIONS

1. ENTRIES AND REGISTRATION

Access to the campsite is subject to the approval of the Management. Each guest must register individually and provide an identity document upon arrival, ensuring the accuracy of the registration details.

2. ACCEPTANCE AND REGULATIONS

Entry implies acceptance of these Regulations and any additional rules set by the Management.

3. ACCESS CODES

Each guest receives an alphanumeric code for access on foot or by bicycle 24 hours a day. Upon request and payment of a deposit, the staff can issue a personal pass to enter with the vehicle.

4. PAYMENTS

The balance of the stay must be paid upon arrival.

The receipt must be shown upon departure.

No refund is provided in case of early departure.

5. TIMES

SUMMER RECEPTION HOURS: 8:30 AM - 1:00 PM and 3:00 PM - 8:00 PM.

WINTER RECEPTION HOURS: 8:30 AM - 12:00 PM and 3:00 PM - 7:00 PM.

CASH DESK HOURS: 3:00 PM - 7:00 PM

CHECK-OUT HOURS: 8:30 AM - 12:00 PM

Visits are allowed until 7:00 PM with prior authorization from the Management. Visitors must leave the campsite by 11:00 PM if overnight stays are not authorized. Visits are free for up to one hour; after that time, the daily rate for adults and/or children will be applied depending on their age.

From 11:00 PM to 8:00 AM, silence must be observed. During this time, the entrance gates will be closed. It will not be possible to enter or exit the campsite with a vehicle, which must be left in the parking area at the entrance.

6. PROCEDURES

The pitch is assigned by the Management. Each family must park within their assigned pitch. Each pitch accommodates up to 6 people.

For hygiene reasons, everyone is required to keep their assigned area perfectly clean and tidy.

7. SEASONAL CAMPING CONTRACTS

The contract is valid from 01/01 to 31/12 each year. The period during which staying is allowed coincides with the campsite's opening and closing dates. Payment must be made in full by March; only customers who have made the payment will be allowed access.

The pitch is non-transferable, and contract renewal can only be done by the original holder; contracts are not made for new clients or other family members.

CANCELLATION: Clients who do not intend to renew must cancel by the contract expiration date, and the pitch must be vacated within the 30 days following this.

Permanent changes to structures are not allowed without prior authorization from the campsite management.

Permanent campers are responsible for the maintenance of their areas and must ensure that the appearance of their space is tidy and clean.

The contract covers up to 6 people from the same family, who must be declared with their names at the time of contract signing.

8. POOL USAGE REGULATIONS

- **SWIMMING POOL HOURS: 10:00-19:00**
- Access is only permitted with the appropriate wristband, which is given at check-in at reception
- Children under the age of 12 are not allowed in the pool unless accompanied by an adult who assumes full responsibility for them.
- Children under the age of 3 are required to wear both a swim diaper and a containment swimsuit.
- Entry is prohibited to individuals showing signs of skin conditions or other illnesses, those who are intoxicated, or anyone not in proper physical or hygienic condition.
- All waste must be disposed of in the designated bins.
- Swimwear must be appropriate and not offensive to public decency.
- All swimmers must shower and disinfect their feet in the designated foot bath before entering the pool.
- For safety and order, ball games, shouting, pushing others into the water, or disturbing others in any way are prohibited. Staff will promptly intervene in response to disruptive behavior, including based on reports from other swimmers.
- Diving is strictly prohibited.
- Smoking is strictly prohibited.
- Bringing in clothing, food, or objects that are not strictly necessary for swimming or staying in the pool area is prohibited.
- Throwing any materials or substances into the water or onto the floors and walls of the pool area is prohibited.
- The use of swimming goggles is generally discouraged; if used, they must have shatterproof lenses.

- Management is not responsible for lost valuables or personal belongings. Anyone who violates these rules will be expelled from the pool.
- Access to the pool area with shoes is prohibited.
- Animals are not allowed in the pool area.

9. BIKE RENTAL

Bicycle rental is available daily from 8:30 AM to 1:00 PM and from 3:00 PM to 7:00 PM. Bikes must be returned in the same condition during the opening hours.

10. ELECTRIC AND HYBRID CAR CHARGING

There are three charging stations for electric and hybrid vehicles in the parking area at the entrance. This is a paid service. It is strictly prohibited to charge electric or hybrid vehicles at the electricity connections in the pitches.

11. BEHAVIORAL RULES FOR GUESTS AND THEIR VISITORS

It is mandatory to respect common areas and keep them clean. Everyone must follow the waste sorting rules.

Pets are allowed but must be kept on a leash and should not disturb other guests. Please clean up after your pet.

Lighting fires outdoors is prohibited outside designated areas.

Water conservation is recommended, and the use of cars inside the campsite should be limited. These rules are meant to ensure a peaceful and respectful coexistence.

Vehicles within the campsite may circulate at a maximum speed of 10 km/h.

12. IT IS ALSO PROHIBITED TO:

- Tamper with electrical systems;
- Bring firearms of any type or other offensive objects into the campsite;
- Display flags, posters, or other materials that might offend others.
- Linen and dishes should only be washed in the designated sinks.
- Introduce weapons and wash dishes in unauthorized sinks. Children under 6 must always be accompanied.
- Any infectious disease must be reported immediately to the Management.
- If an inspection detects more people than the declared ones, the Management will apply the daily rate, increased by 50%, for each undeclared person, starting from the registration date.
- Changing vehicle oil, washing cars, caravans, and campers in the campsite is prohibited; additionally, emptying any wastewater tanks outside the camper service is prohibited.
- Air conditioners and generators that cause noise are prohibited.

13. RESPONSIBILITIES

Everyone is responsible for their own belongings. The Management is not liable for theft or damage. The campsite management reserves the right to expel anyone who does not respect the rules outlined here, without refund.

The Management is not responsible for vandalism, injuries caused by external causes, or damages to people or property resulting from natural disasters.

Complaints or reports of inappropriate behavior can be made directly to the reception.

The Management reserves the right to expel from the campsite anyone responsible for vandalism, harassment, or violations of these regulations.

Lost items found within the campsite must be handed over to the Public Security Authorities or the Campsite Management in order to be returned to their rightful owner.

14. FINAL PROVISIONS

A regulation, by its nature, always conditions individual freedom in order to harmonize it with collective freedom. Its general rules impose restrictions that are fully justified by its purpose, which is to create better conditions for peaceful coexistence based on education in mutual respect and esteem. Therefore, we trust that our esteemed guests will be aware of and agree to these modest limitations, allowing them a more serene and tranquil stay. By doing so, they will avoid the unpleasant intervention of the Management to restore order.

The Management reserves the right to modify these regulations at any time, with notice to the customers.

We thank you for your appreciated cooperation and wish you a pleasant stay.

THE MANAGEMENT